

EVENT DURHAM'S CORE VALUES

- WE ENCOURAGE EVERYONE TO CONTRIBUTE TO THE SUCCESS OF THE DIVISION BY MAKING RECOMMENDATIONS FOR WAYS TO IMPROVE OUR PRODUCTS, SERVICES AND PROFIT.
- WE WILL HELP EACH OTHER AND GO OUT OF OUR WAY TO PROVIDE EXTRA SUPPORT FOR OUR FELLOW COLLEAGUES
- EACH MEMBER OF THE TEAM IS EMPOWERED AND TRUSTED TO HANDLE CUSTOMER NEEDS AND CHALLENGES TO THE BEST OF HIS/HER ABILITY
- AS A TEAM, WE WILL CREATE AN ENVIRONMENT OF BELONGING AND A SENSE OF PURPOSE
- WE VALUE EVERYONE'S CONTRIBUTION AND THE PART THEY PLAY IN MAKING OUR TEAM WHOLE
- WE ARE PROUD OF OUR HARMONIOUS CULTURE AND WORK HARD AS A TEAM TO PROTECT THIS
- WE EACH BELIEVE IN, AND UNDERSTAND THE IMPORTANCE OF, INTERNAL CUSTOMER CARE
- WE STRIVE TO GIVE EVERYONE THE RESPECT THEY DESERVE
- WE AIM TO PROVIDE THE HIGHEST POSSIBLE LEVEL OF CUSTOMER SERVICE POSSIBLE